

The following guide will help you factory reset your Cisco IP Phone.

## FACTORY RESET CISCO IP PHONE (USING KEYPAD)

- 01** Unplug the phone's LAN cable.



- 02** Wait 5 seconds.
- 03** Press and hold **#** button while plugging the phone back in.
- 04** Release the **#** button when the light on the handset blinks red 2 times.
- 05** Press **123456789\*0#** in sequence.

After you press these buttons, the phone goes through the factory reset process.

If you press the buttons out of sequence, the phone will power on normally.

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